

OUR END-TO-END CLIENT ENGAGEMENT JOURNEY

Cyient helps organizations realize the true potential of their innovations by making it simpler to address the challenges of obsolescence management, quality control, cost management, time-to-market and manufacturing regulations.

From supplier networking and production to quality inspections, shipping and gathering client feedback, we encourage our clients to engage with us at any stage of a product lifecycle to create beneficial outcomes in the manufacturing domain.

ACTIVITIES



Supplier Networking

- Identify suitable certified suppliers and release purchase order
- Perform periodic reviews and audits
- Award contract to suitable suppliers
- Conduct supplier performance reviews
- Conduct status follow-ups
- Manage integrated materials
- Manage inventory and warehousing



Production

- In-house manufacturing
- Release Manufacturing Operation Sheet (MOS)
- Release production order with route card
- Identify suitable certified subcontractors and award the contract
- Receive parts from subcontractors
- Perform periodic subcontractor audits and performance reviews
- Conduct status follow-ups
- Assemble the parts



Quality Control & Inspection

- Release quality document (process control and final inspection report)
- Inspect the parts
- Perform quality audits
- Inspect documents and control
- Submit material certificate and certificate of conformity in line with release drawings
- Conduct non-conformances reviews
- Certify quality assurance buyoffs



Shipping

- Package parts
- Deliver per client requirements



Client

- Client confirms receipt of parts and sends approval and feedback